



**Doggie Day Camp
Lodging ✎ Training**

Ipswich, MA

978 ✎ 356 ✎ BARK (2275)

Registration Packet

The Natural Paw, LLC

Registration Packet

Welcome! Thank you for choosing The Natural Paw, LLC for your dog's day camp and lodging needs. We hope you will find our services to be as unique as your dog!

The following are all the forms you will need to get started. Please print and fill out the entire packet prior to your dog's evaluation. During your evaluation a staff member will review the forms and answer all of your questions.

This Packet includes:

- Services and Pricing – **Please sign and date**
- Client Information Form – **Please fill out** with the most up to date info
- Day camp Application – **Please fill out** a separate form for each dog
- Emergency Contact and Vet Authorization Form – **Please sign and date**
- Service Agreement – **Please sign and date**

Please have the above forms completed prior to your evaluation appointment.

In addition, please provide a copy of your dog's most current vaccinations to keep on file.

We require the following vaccinations:

- Parvovirus
- Distemper
- Rabies

We will also accept titer tests for Parvo and Distemper, however law requires the Rabies vaccination. Please feel free to contact us if you have feedback, questions or concerns.

Sincerely,

Jobeth Abreu

Manager

(978) 356-2275

Naturalpawdaycare@gmail.com

Follow us on Facebook and Instagram for important updates, newsletters, and photos!

Facebook: The Natural Paw LLC

Instagram: @thenaturalpawllc

Day Camp and Lodging Registration Packet

2022 Services and Pricing Guide

Hours of Operation

Monday-Friday Dogs must be checked in for camp by 11:00am

6:00am - 8:00am Early Drop Off

8:00am - 4:30pm Day Camp Activities

4:30pm - 6:00pm Extended Day

Saturday

9 am - 5pm By reservation only

Sunday Boarding only

8:00am - 11:00am Pick up and drop off

5:00pm - 7:00pm Pick up and drop off. Daycare fee applied for PM pick up.

Lobby hours

7:00am - 11:00am Open for drop offs

11:00am - 1:00pm Closed for the dogs' lunch and quiet time. Please call us if you need to come in.

Reservations

Starting April 1, 2022, reservations must be made for daycare at least 1 week in advance for ALL dogs.

Drop offs without a reservation may be subject to a surcharge.

All dogs must be picked up from camp by 6:00pm. We will charge a \$1.00 per minute late fee until 6:30pm.

After 6:30 pm we will lodge your dog for the night and will charge accordingly.

Dogs frequently left past 6:30 pm may be lodged starting immediately at 6:00pm.

Day Camp Rates

• **Full Days** - more than 4 hours

	<u>1 Dog</u>	<u>2 Dogs</u>
1 full day	\$38.00	\$70.00
5 day pass	\$180.00	\$325.00
10 day pass	\$330.00	\$595.00
Monthly	\$600.00	\$1,080.00

• **Half-Days** - 2 to 4 hours

	<u>1 Dog</u>	<u>2 Dogs</u>
1 half-day	\$29.00	\$55.00
5 half-days	\$140.00	\$255.00
10 half-days	\$240.00	\$435.00
Monthly half-day	\$475.00	\$855.00

• **Playgroup** - up to 2 hours

Single visit	\$21.00
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Rotation Dogs – *as determined during initial and ongoing evaluations*

Rotation dogs are periodically taken into smaller activity groups throughout the day.

	<u>Per day</u>
1 full day	\$48.00
5 day pass	\$230.00
10 day pass	\$430.00

Other Services and Fees

Add-on Services- *Services require advance booking and are at our discretion.*

- Bath - Rates vary by size, coat type, and temperament
- Nail Clipping/Grinding \$10.00/\$15.00
- Hike 30 minutes \$15.00
- Hike 60 minutes \$30.00

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Lodging

In Facility	Standard	5'x5'	\$70.00
	Deluxe	10'x10'	\$80.00 (<i>recommended for multi-dog families</i>)

Dogs are provided with their own cot and water bucket as well as a fresh, clean bowl with every meal. We also provide beds and blankets. Feel free to bring in from home whatever will make your dog most comfortable! We provide after hour care to let all guests out for bathroom/socialization breaks after dinner. Rooms are monitored by private 24-hour cameras.

In home \$85.00

Dogs will be taken to a staff member's home for the night after attending day camp within the facility.

Qualifying dogs must be well behaved in new surroundings, fully house-trained. In-home lodging requires prior evaluation and is at our sole discretion.

Check Out \$34.00

A full day daycare charge will be applied for lodging check outs after 12 pm. Existing passes can be used to cover this full day.

Multiple dog discounts - valid on Lodging services listed above. *Must be from the same household.*

Enjoy a 20% discount for second dog lodging (services of equal or lesser value).

Lodging Deposit - a 20% non-refundable lodging deposit will be collected at the time of your reservation to guarantee space will be applied towards lodging services.

Late Booking Fee - Reservations made with less than 24-hour notice are subject to a \$20 surcharge.

Holiday Lodging - \$20.00 surcharge

Holidays are as follows: New Year's Day, February vacation, Easter, April vacation, Spring Break, Memorial Day, Independence Day, Labor Day, Thanksgiving and Christmas. No check-in/out on Thanksgiving, Christmas Day, and New Year's Day. *Holiday fee will be applied 2 days prior and 2 days post-Holiday booked.*

Single Dog Lodging Policy - in the event that your dog is the only dog lodging within our facility, your dog may be upgraded to our In-home Lodging service at no additional cost to you.

I have read and understand the above services and pricing. I understand that The Natural Paw, LLC may modify these rates from time-to-time at its sole discretion, and that all up-to-date policies, prices, etc. can be found on our website at www.naturalpawdaycare.com. All day camp packages are non-transferable and non-refundable.

Client Signature _____ Date _____

Printed Name _____

Day Camp and Lodging Registration Packet

Client Information

It is important for all of your information to be up to date. Please note, The Natural Paw, LLC may use email to send confirmations of reservations or cancellations and to send invoices. If any information below changes, please contact us so we may update your records.

Primary Owner

Full Name _____

Address _____ City _____ State _____ Zip _____

Primary Phone # _____ Secondary Phone # _____

Email _____

How did you hear of us? Were you referred by anyone? _____

Secondary Owner *(optional – authorized to schedule service and make decisions regarding the care of the Pet)*

Full Name _____

Address (if different than above) _____

City _____ State _____ Zip _____

Primary Phone # _____ Secondary Phone # _____

Emergency Contact Information

Your Emergency Contact Agent must be over the age of 18. They must also be someone local and someone who, in the event of emergency, has access to your home and can make medical decisions regarding your Pet in your absence.

Full Name _____

Address _____ City _____ State _____ Zip _____

Primary Phone # _____ Secondary Phone # _____

Relationship to Pet Owner _____

Day Camp and Lodging Registration Packet
Pet Information

Dog 1: Name_____ Breed_____ M / F Birthday_____ Weight_____

Is your dog spayed/neutered? Y / N. If no and female, when was last heat? _____

Does your dog have any food, chemical, or other allergies?

Does your dog like: Children? _____ Strangers? _____ Puppies? _____

Does your dog pull when on-leash? Y / N

Is your dog crate trained (comfortable in a crate)? Y / N

Has your dog ever been in a daycare or lodging environment? Y / N. If yes, when and where? If yes, have there been any altercations or bad experiences with other dogs?

Has your dog had any formal training? Y / N. When and where? _____

Is there anything else we should know about your dog? _____

Dog 2: Name_____ Breed_____ M / F Birthday_____ Weight_____

Is your dog spayed/neutered? Y / N. If no and female, when was last heat? _____

Does your dog have any food, chemical, or other allergies?

Does your dog like: Children? _____ Strangers? _____ Puppies? _____

Does your dog pull when on-leash? Y / N

Is your dog crate trained (comfortable in a crate)? Y / N

Has your dog ever been in a daycare or lodging environment? Y / N. If yes, when and where? If yes, have there been any altercations or bad experiences with other dogs?

Has your dog had any formal training? Y / N. When and where? _____

Is there anything else we should know about your dog? _____

Day Camp and Lodging Registration Packet
Vet Information and Release Form

Vet Clinic _____

Address _____ City _____ State _____ Zip _____

Phone _____

I understand that in the event of an emergency, The Natural Paw, LLC will make every attempt to contact me. In the event that I cannot be reached, I authorize the following:

I authorize The Natural Paw, LLC to seek appropriate medical attention to treat and/or stabilize my Pet. I understand that every effort will be made to take my Pet to the vet clinic specified on the Emergency Form if the situation permits. The Natural Paw, LLC has the authority to seek treatment at any vet clinic.

Furthermore, I agree to reimburse The Natural Paw, LLC within 14 days of the incident for veterinary fees and all related costs including transportation.

In the event that my Pet(s) vaccination records have expired I authorize The Natural Paw, LLC to contact my vet to obtain new records.

This release does not expire and will remain valid for all future services at The Natural Paw, LLC.

Client Signature _____ Date _____

Printed Name _____

Day Camp and Lodging Registration Packet

Day Camp and Lodging Agreement

This DOG DAY CAMP & LODGING AGREEMENT ("Agreement") is made _____, 2022, by and between The Natural Paw, LLC ("TNP") and _____ (hereinafter known as "Pet Owner"). WHEREAS, TNP wishes to provide dog day camp and/or lodging services and Pet Owner wishes to accept such service on the terms and under the conditions recited below. The Parties, intending to be legally bound, hereby agree as follows:

1) Payment for Services: Prices for Services are set forth in our Services & Pricing Guide. Prices are subject to change. It is the responsibility of the client to obtain current prices from The Natural Paw, LLC website following a 1-month notification period. You understand that you will remain liable for all charges incurred during your Pet's stay and TNP reserves the right to collect any unpaid balance. Cash, checks, and credit cards are accepted. Accounts not paid within terms are subject to a 1% monthly finance charge.

2) Check-in/out: TNP lobby is open for check-in/checkout (*subject to covid restrictions*) as listed in the Services and Pricing Guide. In the event that you do not pay your bill in full at the time of checkout, TNP is nonetheless required to return your Pet to you at the time of checkout. You understand, however, that you will remain liable for all charges incurred during your Pet's stay, and TNP reserves the right to collect any unpaid balance. In the event that you or your Agent do not pick up your Pet on the agreed-upon departure date, you hereby authorize us to continue to provide the daily Services set forth in this Agreement at your expense. If TNP determines, at its sole discretion, that an extension of Services is required, payment in full may be required prior to extending such Services. Notwithstanding the foregoing, if the Pet is deemed abandoned under local, state or federal laws or regulations, or at TNP's discretion as permitted by law, we will follow the Abandoned Pet Procedure.

3) Abandoned Pet Procedure: If TNP deems that your Pet has been abandoned:

- a) All Services, with the exception of medication administration necessary to ensure Pet health/safety and Basic Services (as defined as Lodging) will be terminated.
- b) We will attempt to contact you by telephone and/or in writing using the information that you have provided, advising you that if your Pet is not picked up within a reasonable time period, your Pet will be delivered to a third party adoption partner, Animal Control, or other similar government agency. If you fail to pick up your Pet for any reason, **YOU RELEASE TNP FROM ALL FURTHER LIABILITY AND RESPONSIBILITY FOR YOUR PET.**

4) Reservations/Cancellations: Reservations will be accepted but not guaranteed without verification of TNP's requirements, which includes current vaccination records and a 20% deposit. If you need to cancel your reservation, please do so at least (2) days prior to your arrival date. TNP reserves the right to charge late cancellation fees. Cancellation fees will be as follows:

- more than 72 hours' notice – full refund of deposit
- 24-72 hours' notice - 50% refund of deposit
- less than 24 hours' notice – no refund of deposit

Accounts not paid within terms are subject to a 1% monthly finance charge.

5) Your Agent: In the Emergency Contact information section of this packet, please note that you must provide an adult, over the age of 18, as your Agent. Your Agent must be someone other than the primary/secondary Pet Owner(s). If we cannot reach you, you authorize us to contact the individual(s) designated as your Agent(s). You agree that your Agent(s) shall have your full and complete authority to make all decisions, including those related to the expenditure of funds, for or on behalf of you and your Pet.

6) Emergencies: In the event of an emergency, every effort will be made to contact you or your Agent(s) to retrieve your Pet. You agree that TNP, at its sole discretion, is authorized to transport, and/or to make temporary, alternative arrangements to house and care for your Pet until such time you or your Agent(s) can retrieve the Pet.

Day Camp and Lodging Agreement *(continued)*

7) Pet Health and Behavior: We reserve the right to refuse Services to a Pet at check-in for any reason, including without limitation, if it appears the Pet is sick, injured, in pain, that its behavior could jeopardize the health or safety of other Pets or our staff or if it is not current on vaccinations.

a) No Pet may stay with us unless the Pet is healthy and we have confirmation that the Pet is up to date on the vaccinations we require. Pets over 16 weeks of age are required to have the Parvovirus and Distemper vaccines. Pets over the age of 6 months are required to receive the Rabies vaccine as well. After initial vaccinations we will accept a titer for Parvovirus and Distemper on a yearly basis.

b) While we will take every precaution necessary it still may be possible for your Pet to become ill. This is not due to any circumstance or condition at TNP and you agree that TNP is not liable for any illness suffered by your Pet during or after its stay, including, but not limited to Bordetella (Kennel Cough), Tracheobronchitis (Canine Cough), Canine Influenza, Distemper, Hepatitis, Leptospirosis, Parvovirus, Parainfluenza, Corona, Papillomas, Lyme or Rabies. You represent, to the best of your knowledge that your Pet has not been exposed to any of the above listed communicable diseases within 30 days prior to beginning its stay with us.

c) In the event that your Pet arrives at our facility with an existing flea problem, we reserve the right to take any steps to remedy the situation, which may include an additional cost to you. This may include but is not limited to the bathing of your pet and decontamination of our facility.

d) In the event your dog(s) arrives at TNP in such an unsanitary state that they will not be allowed to enter the pack (i.e., sprayed by a skunk or having recently rolled in something unsanitary), we reserve the right to bathe your dog and charge you accordingly after notifying you. If this becomes a regular occurrence, you may forfeit your right for a courtesy call and we will bathe your dog and charge you accordingly.

e) If your Pet has been treated for a contagious illness, we reserve the right to deny services until a statement for health has been obtained from a licensed veterinarian.

f) We may accept certain Pets and administer routine medication for chronic conditions, but we are not equipped to care for acutely sick Pets or severely aggressive/biting Pets.

g) WE WILL NOT, UNDER ANY CIRCUMSTANCES, ACCEPT A FEMALE DOG IN HEAT.

h) You acknowledge that we may contact appropriate authorities in the event your Pet bites another Pet or any person.

i) You acknowledge and agree that in the unlikely event your Pet becomes ill or injured or if your Pet has a pre-existing condition which is aggravated by its stay at TNP and requires professional attention, or if your Pet passes away during its stay, we will attempt to notify you or your Agent(s) at the telephone numbers you provided. If we cannot reach you or your Agent(s), TNP, at its sole discretion, may engage the services of a veterinarian and/or administer medicine or other necessary attention to your Pet, and you hereby authorize us to provide any such service at your additional expense. If you refuse medical treatment for your Pet, TNP will attempt to make your Pet as comfortable as possible until picked up by you or your Agent(s), and you hereby authorize us to provide any such service at your additional expense.

Day Camp and Lodging Agreement *(continued)*

8) Contact with other pets: While your Pet is staying with us, they will come into contact with other Pets. Every effort will be made to ensure the safety of your Pet by enforcing a strict code of conduct as set in our TNP Standard Operating Procedures.

a) You acknowledge and agree that in the unlikely event your Pet is injured by another Pet, YOU HEREBY RELEASE TNP AND ITS AGENTS FROM ANY LIABILITY FOR SUCH INJURY.

b) If your Pet injures another Pet, you will be solely responsible for any injury to the other Pet(s) as well as your own Pet, and YOU HEREBY RELEASE TNP AND ITS AGENTS FROM ANY LIABILITY FOR SUCH INJURY.

9) Personal Items: Do not bring items with your Pet that are valuable or irreplaceable. TNP is not responsible for loss or damage to any personal item or toy left with the Pet.

10) Photographs: From time to time, TNP may take photos of your Pet for use in our marketing materials and/or social media sites. These photos are the intellectual property of TNP. You acknowledge that you will not receive compensation of any type associated with the taking or publication of these photographs, and you hereby release and hold harmless TNP from any reasonable expectation of privacy and confidentiality with images specified above.

11) Your Representation to TNP: You represent to TNP that you are the Owner of the Pet and that you are fully authorized to enter into this Agreement. All of the Information about you and your Pet in this agreement is true, accurate and complete.

a) To the best of your knowledge, your Pet has no illness, injury or behavior problem (including aggressive and/or biting behavior) that has not been disclosed to TNP.

b) You agree to indemnify and hold us harmless, from and against all loss, damage or expense, including attorneys, resulting from misrepresentation by you or your representatives or resulting from your Pet's stay including, without limitation, any person claiming to be the Owner of your Pet or any person claiming damage or injury by your Pet.

12) Miscellaneous Provisions: This written Agreement constitutes our entire and only Agreement and therefore no oral agreements or understandings will be accepted as provided for herein.

a) This Agreement shall bind TNP and our assigns and you and your heirs and assigns.

13) Resolution of Disputes: Any controversy or claim arising out of or related to this Agreement shall be settled by arbitration administered by the American Arbitration Association. Judgment upon the award rendered by the arbitrator may be entered in any court having jurisdiction thereof. The proceedings on such arbitration shall be held in the County of Essex, MA unless the parties otherwise agree. The laws of the Commonwealth of Massachusetts shall apply to the dispute. The prevailing party shall be entitled to an award of attorney's fees and costs. Pet owner's damages, if any, shall be limited to the monetary value of said pet.

14) Invalidity Clause: If any provision of this Agreement is invalid or prohibited, it shall not affect the validity of any other part of this Agreement and the remaining Agreement shall remain in full force and effect.

Day Camp and Lodging Agreement *(continued)*

15) Definitions: The terms used throughout this Agreement, whether capitalized or not, and in either the singular or plural form, shall mean as follows: “we,” “us,” “our,” and “TNP” shall mean The Natural Paw, LLC. “You,” and “your” shall mean the Pet Parent signing this Agreement. “Pet” shall mean the dog(s) staying at The Natural Paw, LLC and “your Pet” shall refer to the Pet(s) designated by the Pet Parent in this Agreement.

I have read and understand the terms set forth above. I agree to abide by all the terms, conditions and statements of this TNP DOG DAY CAMP AND LODGING AGREEMENT.

Signature: _____ Date: _____

Print Name: _____